

Let **Borderless Learning** help you find the classes you need to earn your ITIL Certification

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# **ITIL Certifications**

**ITIL**, which was previously known as Information Technology Infrastructure Library, is a set of IT service management (ITSM) practices.

These certifications are designed to help you build the skills to identify, plan, deliver and support IT services, adapting and applying these skills to all business and organizational environments.

- *ITIL Foundation*
- *ITIL Practitioner*
- **ITIL Intermediate**
  - *Service Strategy (SS)*
  - *Service Design (SD)*
  - *Service Transition (ST)*
  - *Service Operation (SO)*
  - *Continual Service Improvement (CSI)*
- **ITIL Expert**
  - *ITIL Foundation*
  - Candidates must have a minimum of 17 credits from the Foundation and Intermediate modules, contributing to the 22 credit total needed
  - *The Managing Across the Lifecycle (MALC)*
- **ITIL Master**
  - ITIL Expert
  - Have worked in IT service management for at least five years in leadership, managerial, or higher management advisory levels
  - Setup examination event to explain and justify how you have personally selected and applied a range of knowledge, principles, methods and techniques from ITIL and supporting management techniques, to achieve desired business outcomes in one or more practical assignments

To view available ITIL classes, navigate to [COURSES \ Courses by Category](#), then click ITIL.

Navigate to [CONTACT](#) and send us a message, and we'll help you gather your requirements and put together a training plan.

<https://borderless-learning.com/course-category/brands/itil/>

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